

Analyst Presentation 1Q19 Results

CIMB Group Holdings

29 May 2019



Key Financial Highlights



Key Business/Operational Highlights



PBT By Segment



	Consumer Banking	Commercial Banking	Wholesale Banking	GVP & Funding
YoY	▼ 22.0%	▲ 154.8%	▼ 17.0%	▼ 24.7%
QoQ	6.8%	1.7%	▼ 12.0%	▼ 6.3%

PBT By Country



	Malaysia	Indonesia	Thailand	Singapore
YoY	▼ 29.3%	▲ 47.0%	▲ 62.2%	▼ 4.2%
QoQ	▼ 8.1%	7.0%	▲ 367.6%	9 .7%

Operating Income

(RM 'mil)	1Q19	ΥοΥ	QoQ		
Net interest income	3,064	4.3%	1.0%		
Non interest income	1,102	(19.3%)	6.0%		
Total	4,166	(3.2%)	2.2%		
Iotal 4,166 (3.2%) 2.2% Net Interest Margin* 2.57% 2.48% 2.49% 2.48%					
1Q18 2Q18	3Q18	4Q18	1Q19		

- Weaker NOII YoY from lower bancassurance and wealth management fees and absence of RM152 million gain from the sale of 50% of CSI in 1Q18
- Improved capital markets brought about QoQ NOII growth
- NII remained steady from loan growth partially offset by lower YoY NIM

Operating Expenses

(RM 'mil)	1Q19	ΥοΥ	QoQ				
Personnel	1,351	8.4%	7.6%				
Establishment	503	3.7%	1.8%				
Marketing	68	17.2%	(54.7%)				
Admin & General	380	8.0%	2.7%				
Total	2,302	7.5%	1.5%				
Cost-to-income Ratio							
53.0%^	52.1%	55.7%	55.3%				
49.8%							

3Q18

1Q19

4Q18

- ∑ Opex increase mainly from investments and Foward23-related expenses. Excluding these, core opex rose by 3.5%
- D Higher personnel costs in Malaysia and Thailand
- CIR at 55.3% attributed to negative JAW

2Q18

1Q18

Loan Provisions



- 25.2% YoY decline from Consumer and Commercial Banking
- Provisions +4.2% QoQ from Wholesale Banking
- > Asset quality indicators remain stable



Notes: ^ Including regulatory reserves ~ Annualised

Gross Loans





Notes: ~ Excluding FX fluctuations ^ In local currency # Based on geographical location of counterparty ** Including London, Cambodia, Vietnam, Hong Kong & Shanghai

Deposits





Capital and Liquidity Management



Notes: ^ Post CIMBGH's FY17 Second Interim Dividend of RM1,107 mil & actual corresponding DRS (81.1% take-up rate); reinvestment of cash dividend surplus into CIMB Bank; and 1Q18 unaudited profits

~ Post CIMBGH's FY18 Second Interim Dividend of RM1,148 mil & actual corresponding DRS (70.3% take-up rate); and projected reinvestment of cash dividend surplus into CIMB Bank

Includes 1Q19 unaudited profits

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* CIMB Bank + CIMB Singapore + CIMB London + CIMB Hong Kong + CIMB Shanghai + CIMB Labuan Offshore + CIMB Labuan Ltd

Consumer Banking

(RM 'mil)	1Q19	YoY	QoQ
Net interest income	1,357	0.6%	2.0%
Non interest income	424 (19.2%)		(10.7%)
Operating income	1,781	(5.0%)	(1.4%)
Overhead expenses	(1,090)	8.7%	2.9%
PPOP	691	(20.7%)	(7.5%)
(Provisions) / Writeback	(109)	(12.8%)	(45.8%)
Share of JV / Associates	1	-	100%
РВТ	583	(22.0%)	6.8%

- Weaker operating income from lower bancassurance and wealth management fee income
- ∑ Loans and deposits continue to grow strongly at 7.7% and 14.0% respectively. NII relatively flat due to lower NIM across all key markets
- Σ Increased opex mainly from business expansion in Thailand and Indonesia
- Σ Provisions remain healthy. PBT decline from negative JAW



Commercial Banking

(RM 'mil)	1Q19	YoY	QoQ
Net interest income	658	2.3%	0.5%
Non interest income	147	(9.8%)	13.1%
Operating income	805	(0.1%)	2.5%
Overhead expenses	(437)	5.8%	(2.7%)
PPOP	368	(6.4%)	9.5%
(Provisions) / Writeback	(47)	(82.4%)	(68.5%)
Share of JV / Associates	-	-	-
РВТ	321	154.8%	71.7%





- ∑ Commercial Banking PBT grew strongly at 154.8% as SME franchise continues to scale across the region
- Σ Loan growth at 6.4% YoY led by Malaysia at 13.5% YoY
- Σ Asset quality continues to improve as provisions decline in Indonesia and Thailand

Wholesale Banking

(RM 'mil)	1Q19	YoY	QoQ
Net interest income	732	(1.2%)	(2.7%)
Non interest income	460	13.3%	21.7%
Operating income	1,192	3.9%	5.5%
Overhead expenses	(594)	7.8%	(4.7%)
PPOP	598	0.3%	17.9%
(Provisions) / Writeback	(116)	404.3%	397.4%
Share of JV / Associates	(5)	(350.0%)	(25.0%)
PBT	477	(17.0%)	(12.0%)
Corporate Banking (67.1%)	320	(25.9%)	(31.5%)
Treasury & Markets~ (33.5%)	160	39.1%	92.8%
Investment Banking + (-0.6%)	(3)	(110.7%)	62.5%
РВТ	477	(17.0%)	(12.0%)

Others[^] 4% 15% Thailand 8% Gross Loans RM111.8bil 8.1% Indonesia 20%



- NOII improvement from stronger capital markets activity
- Σ Corporate loans expanded 8.1% YoY but with compressed NIM
- > Lower YoY PBT from higher operating expenses and corporate provisions

Notes: ~ Including treasury operations, markets and transaction banking ^ Including London, Cambodia, Hong Kong & Shanghai + Including advisory, equities, capital markets, private banking and research

Group Ventures & Partnerships (GVP) and Funding

(RM 'mil)	1Q19	YoY	QoQ
Net interest income	317	54.6%	6.7%
Non interest income	71	(73.8%)	24.6%
Operating income	388	(18.5%)	9.6%
Overhead expenses	(181)	(4.0%)	31.2%
PPOP	207	(31.5%)	(4.2%)
(Provisions) / Writeback	6	(160.0%)	(40.0%)
Share of JV / Associates	9	200.0%	(18.2%)
РВТ	222	(24.7%)	(6.3%)

- > Touch 'n Go Digital progressing as planned with strong QoQ growth in registered users
- Philippines has started well in G-Cash partnership with additional product launches in 2Q19. Vietnam recalibration in progress for greater efficiencies
- Principal Asset Management continues to be driven by AUM growth (5.6% QoQ; 3.5% YoY)
- > Equity Portfolio benefited from gain on disposal of CIMB Howden Insurance Brokers
- Σ YoY decline in Group Funding from absence of gain from sale of CSI in 1Q18



Principal Asset Management AUM (RM 'mil)



CIMB Islamic

(RM 'mil)	1Q19	ΥοΥ	QoQ
Net financing income	516	18.9%	4.2%
Non financing income	106	(3.6%)	27.7%
Operating income	622	14.3%	7.6%
Overhead expenses	(220)	17.6%	21.5%
PPOP	402	12.6%	1.3%
(Provisions) / Writeback	(21)	(77.7%)	(70.4%)
Share of JV / Associates	-	(100.0%)	(100.0%)
РВТ	381	44.3%	16.5%

- CIMB Islamic YoY and QoQ performance remain strong with higher operating income and lower provisions
- Σ Financing and deposits grew 16.2% and 13.3% YoY respectively
- Σ CIMB Islamic remains at #2 in Malaysia by total Islamic assets, deposits and financing







Forward23 Updates – By Country



Scale & Accelerate

Malaysia & Indonesia



- Commercial Banking push on SME growth (launch of SME Biz Property)
- Strengthened analytics engine to sustain Consumer momentum



- Indonesia Transformation
 Blueprint completed
- Commenced initiatives across
 14 impact centres
- Data analytics sharing and cascading with Group





Incubate & Invest

Vietnam, Philippines & New Ventures



 Good traction in our partnerships model in Philippines especially on customer acquisition through GCash. Other partners in the pipeline



• Vietnam recalibration in progress for greater efficiencies



 TnG Digital: Strong customer acquisition and monthly average user (MAU) build up

Forward23 Updates – By Pivots

Customer Centricity

- Kicked off the **Transforming Customer Journeys (TCJ)** programme ; focus on two key journeys Consumer Deposits and Commercial Lending. Adopting new **'Agile'** ways of working
- Institutionalised the Net Promoter Score (NPS) as a key KPI across the organisation

Technology & Data • First tranche of initiatives for the Strengthening Technology Capabilities Programme to focus on tech fundamentals (e.g.: enhancing tech resiliency, modernisation, and improving IT security)

Our Pec

- Our People
- Launched the Future of Work (FOW) programme, a multi-prong approach to re-skill and equip our people in light of the new demands of the work force



- TnG Digital seen strong uptake in registered users with 3.4 million as at end 1Q19
- Philippines growth momentum encouraging with strong achievement of **100k** customers within 4 months of launch
- Sustainability
- Formed and set up the Group Sustainability unit; defined the roadmap towards meeting CIMB's Sustainability targets
- Group Sustainability Policy and Group Sustainable Financing Policy in the midst of being rolled-out across the Group in stages with Malaysia first

Final Remarks

- Σ Operating environment remains challenging
- ∑ 2019 ROE and CIR targets dependent on revenue trajectory
- ∑ Loan growth, capital and asset quality targets remain on track
- NOII to be driven by capital market activity and regional deal pipeline
- CIMB Niaga expected to see a stronger 2H19 post-elections
- Σ Forward23 progressing as planned

	1Q19	FY19 Target
ROE	9.2%	9.0 - 9.5%
Dividend Payout Ratio	-	40% - 60%
Total Loan Growth	7.6%	6.0%
Loan Loss Charge	0.34%	0.40% - 0.50%
CET 1 (CIMB Group)	12.8%	>12.0%
Cost to income	55.3%	Flat



Earnings Summary

(RM 'mil)	1Q19	1Q18	YoY	4Q18	QoQ
Net interest income	3,064	2,938	4.3%	3,035	1.0%
Non interest income	1,102	1,365	(19.3%)	1,040	6.0%
Operating income	4,166	4,303	(3.2%)	4,075	2.2%
Overhead expenses	(2,302)	(2,141)	7.5%	(2,269)	1.5%
PPOP	1,864	2,162	(13.8%)	1,806	3.2%
Loan impairment	(300)	(401)	(25.2%)	(288)	4.2%
Other provisions	34	(24)	(241.7%)	(13)	(361.5%)
Share of JV / Associates	5	6	(16.7%)	7	(28.6%)
РВТ	1,603	1,743	(8.0%)	1,512	6.0%
Net profit	1,192	1,306	(8.7%)	1,117	6.7%
EPS (sen)	12.5	14.2	(12.0%)	11.7	6.8%
ROE (Annualised)	9.2%	10.2%	(100bps)	8.8%	(40bps)

NOII breakdown

(RM 'mil)	1Q19	1Q18	ΥοΥ	4Q18	QoQ
Fee & commission	583	647	(9.9%)	680	(14.3%)
Brokerage	36	37	(2.7%)	27	33.3%
Asset management and security services	7	112	(93.8%)	(3)	(333.3%)
Trading & FX	442	384	15.1%	320	38.1%
Dividend income	3	4	(25.0%)	18	(83.3%)
Other income	30	182	(83.5%)	(2)	(>1,000%)
Total	1,102	1,365	(19.3%)	1,040	6.0%

Key Ratios

(%)	1Q19	1Q18	YoY	4Q18	QoQ
ROE ~	9.2	10.2		8.8	
NIM ~**	2.48	2.57		2.45	
Non-interest income / total income	26.5	31.7		25.5	
Cost to income	55.3	49.8		55.7	
Allowance coverage (including regulatory reserve)	103.5	105.3		106.3	
Allowance coverage (excluding regulatory reserve)	88.2	90.2		91.0	
Loan loss charge ~	0.34	0.49		0.33	
Gross impaired loans ratio	3.0	3.2		2.9	
Net impaired loans ratio (Net of IA and PA)	0.4	0.3		0.3	
Average shareholders' funds (RM 'mil)	52,105	46,687		50,692	
ROA ~	0.88	1.03		0.86	
Book value per share (RM)	5.52	5.09		5.37	
Loan to Deposit (LDR)	91.4	89.7		91.2	
CASA ratio	32.9	35.1		32.7	

PBT by Segments

(RM 'mil)	1Q19	1Q18	YoY	4Q18	QoQ
Consumer Banking (36.4%)	583	747	(22.0%)	546	6.8%
Commercial Banking (20.0%)	321	126	154.8%	187	71.7%
Wholesale Banking (29.8%)	477	575	(17.0%)	542	(12.0%)
Corporate Banking (20.0%)	320	432	(25.9%)	467	(31.5%)
Treasury & Markets ~ (10.0%)	160	115	39.1%	83	92.8%
Investment Banking + (-0.2%)	(3)	28	(110.7%)	(8)	62.5%
GVP & Funding [#] (13.8%)	222	295	(24.7%)	237	(6.3%)
РВТ	1,603	1,743	(8.0%)	1,512	6.0%

Notes:~ Including treasury operations, markets and transaction banking

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+ Including advisory, equities, capital markets, private banking and research # Including asset management, strategic investments, capital investments in fixed income securities and investment in Group's proprietary capital

PBT by Segment and Country

Consumer Banking	1Q19	1Q18	YoY	4Q18	QoQ
Malaysia (RM 'mil)	407	522	(22.0%)	310	31.3%
Indonesia (IDR 'bil)	214	332	(35.5%)	658	(67.5%)
Thailand (THB 'mil)	680	788	(13.7%)	269	152.8%
Singapore (SGD 'mil)	4	9	(55.6%)	2	100.0%
Others * (RM 'mil)	15	5	200.0%	8	87.5%
PBT (RM 'mil)	583	747	(22.0%)	546	6.8%
Commercial Banking	1Q19	1Q18	ΥοΥ	4Q18	QoQ
Malaysia (RM 'mil)	159	271	(41.3%)	198	(19.7%)
Indonesia (IDR 'bil)	332	(436)	176.1%	3	>1,000%
Thailand (THB 'mil)	124	(354)	135.0%	(296)	141.9%
Singapore (SGD 'mil)	13	7	85.7%	6	116.7%
Others * (RM 'mil)	10	3	233.3%	7	42.9%
PBT (RM 'mil)	321	126	154.8%	187	71.7%
Wholesale Banking	1Q19	1Q18	ΥοΥ	4Q18	QoQ
Malaysia (RM 'mil)	284	296	(4.1%)	352	(19.3%)
Indonesia (IDR 'bil)	246	657	(62.6%)	234	5.1%
Thailand (THB 'mil)	294	193	52.3%	164	79.3%
Singapore (SGD 'mil)	21	18	16.7%	27	(22.2%)
Others * (RM 'mil)	22	10	120.0%	23	(4.3%)
PBT (RM 'mil)	477	575	(17.0%)	542	(12.0%)

Consumer Banking Key Highlights

Malaysia	ΥοΥ	QoQ
Consumer Gross Loans	6.8%	1.2%
Mortgages	8.7%	2.0%
Term loans	5.3%	0.6%
Auto	4.8%	-
Credit cards	-	(3.4%)
Consumer Deposits	13.8%	3.8%
CASA	3.0%	(1.0%)
Fixed & structured deposits	19.3%	6.1%

Thailand	ΥοΥ	QoQ
Consumer Gross Loans	16.4%	4.5%
Mortgages	20.7%	5.6%
Auto Loans	21.3%	6.3%
Consumer Deposits	16.9%	8.7%
CASA	(9.7%)	0.3%
Fixed & structured deposits	30.8%	12.1%

Indonesia	ΥοΥ	QoQ
Consumer Gross Loans	3.7%	1.6%
Mortgages	13.1%	3.3%
Auto	(23.1%)	(1.7%)
Credit cards	6.3%	(0.3%)
Consumer Deposits	0.4%	0.9%
CASA	0.9%	1.7%
Fixed & structured deposits	(0.1%)	0.1%

Singapore	YoY	QoQ
Consumer Gross Loans	(1.5%)	2.3%
Mortgages	(5.1%)	3.3%
Term loans	(13.4%)	(0.7%)
Credit cards	(6.2%)	(2.9%)
Consumer Deposits	19.8%	0.9%
CASA	(25.7%)	(0.9%)
Fixed & structured deposits	74.2%	1.9%

CIMB Niaga : Earnings Summary



(IDR 'bil)	1Q19	1Q18	YoY	4Q18	QoQ
Net interest income	3,038	3,033	0.2%	2,999	1.3%
Non interest income	1,032	992	4.0%	950	8.6%
Operating income	4,070	4,025	1.1%	3,949	3.1%
Overhead expenses	(2,073)	(1,995)	6.0%	(2,004)	3.4%
PPOP	1,997	2,070	(3.5%)	1,945	2.7%
Provisions	(712)	(850)	(16.2%)	(720)	(1.1%)
РВТ	1,285	1,220	5.3%	1,225	4.9%
Net Profit	944	877	7.6%	891	5.9%
EPS (IDR)	37.87	34.98	8.3%	35.68	6.1%
PBT (RM 'mil)	372	353	5.4%	346	7.5%
Net profit (RM 'mil)	273	253	8.0%	251	8.9%
ROE (Annualised)	9.5%	9.4%	0.8%	9.1%	4.0%

CIMB Niaga : Key Ratios



(Consolidated, %)	1Q19	1Q18	YoY	4Q18	QoQ
ROE ^	9.5	9.4		9.1	
NIM ^	5.28	5.10		5.11	
Cost to Income	50.9	48.6		50.8	
Loan Loss Coverage #	113.8	105.5		105.9	
Allowance Coverage	86.9	79.1	A	80.0	
Loan Loss Charge ^	1.6	1.8		1.5	
Gross Impaired Loans Ratio	3.9	4.6		4.0	
Gross NPL (BI Definition) #	3.0	3.5		3.1	
ROA ^	2.0	1.9		1.8	
Loan to Deposit (LDR)	97.0	92.0		97.2	
CAR	20.4	19.1		19.7	
CASA ratio	53.7	55.0		52.6	

CIMB Thai : Earnings Summary



Before GAAP Adjustments (THB 'mil)	1Q19	1Q18	YoY	4Q18	QoQ
Net interest income	2,707	2,596	4.3%	2,804	(3.5%)
Non interest income	789	787	0.3%	647	21.9%
Operating income	3,497	3,382	3.4%	3,451	1.3%
Overhead expenses	(2,091)	(1,933)	8.2%	(2,328)	(10.2%)
РРОР	1,406	1,449	(3.0%)	1,124	25.1%
Provisions	(971)	(1,175)	(17.4%)	(1,589)	(38.9%)
PBT	435	274	58.8%	(465)	193.5%
Net Profit	325	169	92.3%	(530)	161.3%
EPS (THB)	0.01	0.01	-	(0.02)	50.0%
Net Profit (RM 'mil) ~	42	21	100.0%	(68)	161.8%
PBT (RM 'mil) *	156	85	83.5%	34	358.8%
Net profit (RM 'mil) *	123	66	86.4%	14	778.6%
ROE (Annualised)	3.5%	2.1%	140bps	(5.7%)	920bps

CIMB Thai : Key Ratios



(Consolidated, %)	1Q19	1Q18	YoY	4Q18	QoQ
ROE ^	3.5	2.1		(5.7)	
NIM ^	3.31	3.98		3.56	
Cost to Income	59.8	57.2		67.4	
Loan Loss Coverage **	109.5	92.3		107.0	
Loan Loss Charge ^	1.7	2.3		2.8	
Gross NPL ratio **	4.3	5.2		4.3	=
Net NPL ratio **	2.3	2.7		2.3	=
ROA	0.3	0.2		(0.6)	
Loan to Deposit	122.7	120.3		122.3	
Modified LDR ***	98.3	97.4		97.2	
CAR *	18.2	17.3		18.7	
CASA ratio #	27.0	31.1		29.7	

Notes: * Bank Only

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** Excluding STAMC

*** (Loan + MM) / (Deposit + MM + BE + S/T debenture + structured debenture)

^ Annualised

Fixed deposit receipt call reclassified as savings from fixed deposits

IB Market Share and Ranking (1)

	1Q19		1Q18		
	Market Share	Rank	Market Share	Rank	
DCM Domestic Sukuk	17.5% 18.1%	2 2	29.0% 28.9%	1 1	
M&A	38.4%	1	6.6%	6	
Syndication ^	28.6%	1	1.0%	13	
IPO	-	-	-	-	
ECM	34.9%	1	-	-	
Cash Equities ~	15.7%	1	10.3%	3	

	1Q19		1Q18	
	Market Share	Rank	Market Share	Rank
DCM	7.0%	6	2.8%	9
M&A	-	-	-	-
Syndication ^	-	-	48.2%	1
IPO	-	-	-	-
ECM	-	-	-	-
Cash Equities ~	6.2%	4	5.7%	3

	1Q	ຊ19 10		Q18	
	Market Share	Rank	Market Share	Rank	
DCM	11.0%	5	7.2%	6	
M&A	-	-	-	-	
Syndication ^	9.6%	4	1.7%	13	
IPO	-	-	-	-	
ECM	-	-	-	-	
Cash Equities~	4.6%	37	3.7%	5	

(¢	1Q19		1Q18	
	Market Share	Rank	Market Share	Rank
DCM	-	-	2.1%	6
M&A	-	-	0.1%	25
Syndication ^	-	-	4.9%	8
IPO	31.7%	2	-	-
ECM	1.1%	8	-	-
Cash Equities ~	14.0%	1	8.2%	3

Sources: Dealogic, Bloomberg, Local Stock Exchanges and internal data Note: ^ Mandated lead arranger

~ Ex -Malaysia data via CGS-CIMB Joint Venture

IB Market Share and Ranking (2)

*	1Q19		1Q18	
	Market Share	Rank	Market Share	Rank
M&A	-	-	-	-
Syndication ^	-	-	-	-
IPO	0.4%	43	-	-
ECM	0.1%	54	0.6%	21
Cash Equities ~	0.2%	93	0.1%	87

ASEAN	1Q19		1Q18	
	Market Share	Rank	Market Share	Rank
DCM	10.1%	2	9.8%	2
M&A	7.2%	6	0.9%	20
Syndication ^	4.7%	4	3.9%	11
IPO	3.1%	8	-	-
ECM	9.2%	3	-	-
Cash Equities~	8.8%	1	6.4%	2

	1Q19		1Q18	
Global	Market Share	Rank	Market Share	Rank
Sukuk	7.4%	3	14.5%	1

Asia (ex-Japan) *	1Q19		1Q18	
	Market Share	Rank	Market Share	Rank
DCM	0.7%	41	1.1%	27
M&A	1.7%	11	0.2%	42
Syndication ^	1.0%	27	0.9%	28
IPO	0.4%	56	-	-
ECM	1.4%	19	0.4%	41

Corporate Responsibility



Note: * Including CIMB Islamic, CIMB Bank, Indonesia, Thailand and others